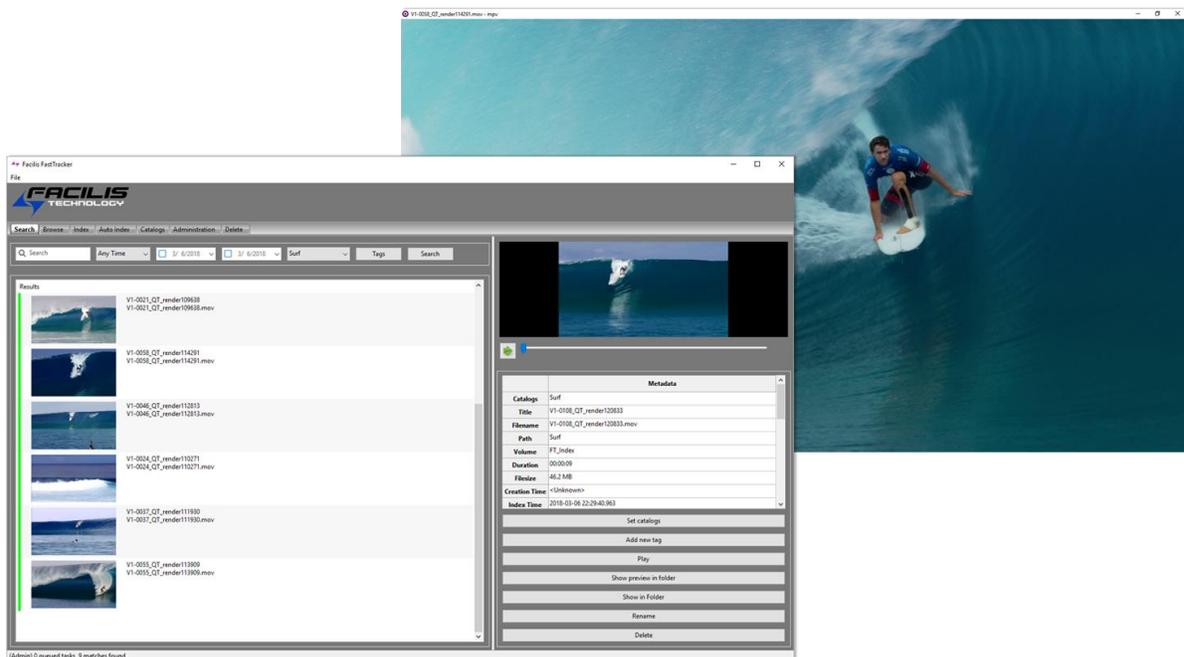




# FastTracker

## Release Notes 2.5.0



## New Features

This section describes new FastTracker features in version 2.5.

**Adobe CC Panel integration** – FastTracker now has a native Adobe CC panel for Premiere and After Effects. Search and browse your FastTracker database directly in Adobe, with the ability to drag source media directly to your project or timeline.

**Improved non-Facilis network drive indexing support** – Non-Facilis network drives can now be easily indexed from the FastTracker server, including Preview Clip generation.

**LTFS indexing support** – FastTracker can now index media from LTFS sources.

**Real-time Preview Clip playback** – Preview Clips now play back in real-time.

**Metadata tags can be imported / exported** – All FastTracker tags can now be exported to CSV for import in a new FastTracker database.

## Licensing

You will need to request a license from Facilis to install Facilis FastTracker 2.5. You will be asked to provide the TBLicenseData file from your TerraBlock server, located in C:\Program Files\Facilis\TerraBlock. The FastTracker software includes a 5-seat license. Each seat is tied to a current FastTracker client connection. Licenses from previous FastTracker 2.x versions will work with FastTracker 2.5.

## Installation

### System Requirements

Server: TerraBlock Version 7.x

Windows Client: Windows 7/8/10 64bit Server 2008/2012/2016 64bit

OSX: 10.9.x - 10.13.x

- ◆ **FastTracker 2.5 fully supports TerraBlock Version 7 software. FastTracker 1.x users should continue using TerraBlock Manager if they have upgraded to TerraBlock Version 7. FastTracker 1.x does not include Web Console support.**

**Please see Backing up a FastTracker Database on page 4 before installing new versions of FastTracker.**

The FastTracker Installer includes Server and Client components. In order to access the FastTracker database from a client workstation, you must have Ethernet access to the server through a static or assigned IP address. TerraBlock clients that do not have Ethernet access to the server will need to be connected to the same network as the TerraBlock server before launching the client-side application.

**Server installation:** The first step is to run the FastTracker server installer on the TerraBlock server. This will not require a reboot, and can be done while the TerraBlock server is active.

- Launch FastTrackerInstaller.exe and the Facilis FastTracker Setup dialog will open. It is recommended to close all other applications first.
- Click Next. You will be prompted to select "Client only" or "Server and client". Select the "Server and client" option and click Next.
- Setup is ready - click Install. Click Finish to exit Setup.

The service starts automatically, and is listening for connections on port 3000 over any IP address active on the server.

**Windows Client Installation:** The FastTracker client installer can be run at any time on client workstations. It does not require a reboot.

- Launch FastTrackerInstaller.exe and the Facilis FastTracker Setup dialog will open. It is recommended to close all other applications first.
- Click Next. You will be prompted to select "Client only" - click Next.
- Setup is ready - click Install. Click Finish to exit Setup.
- Launch FastTracker from the Windows Start menu.
- In the File menu, select Network Configuration.
- Input the IP address or DNS name of the TerraBlock server.
- Use the username "Admin" and a blank password for initial setup.

### macOS Client Installation

- Extract the contents of FastTrackerClient.zip to /Applications.
- Add an alias / shortcut to the Desktop or Dock.
- Launch FastTracker from the alias / shortcut or application.
- In the File menu, select Network Configuration.
- Add the IP address or DNS name of the TerraBlock server.
- Use the username "Admin" and a blank password for initial setup.

The "File Types" folder contains empty files with popular extensions. These are used to set file types to open in MPV, the dedicated FastTracker player. This is important, as not all file types supported in FastTracker will be playable in QuickTime.

- ◆ **Only change file types that you cannot open in QuickTime. Changing file types that are normally associated with QuickTime may change the behavior of some applications.**

To change default application for file types:

- Select the file you want to change association for ("changeme.mts" for example).
- Right-click, Get Info (or Command-I).
- In the Info window, choose Open With and select MPV (if MPV is not listed, choose other, browse to the Applications folder, and choose MPV).
- Once MPV is selected, select Change All to apply to all of the files of that type.

## Adobe CC Panel Installation

- Close all Adobe CC applications.
- Install ZXPInstaller from the FastTracker 2.5.0 package or from <http://zxpinstaller.com/>.
- ◆ **On macOS Sierra / High Sierra clients, ZXPInstaller must be manually approved in Mac System Preferences > Security after first launch.**
- Launch ZXPInstaller and drag-and-drop Facilis FastTracker Adobe Panel 2.5.0.zxp into the application.
- Launch Adobe Premier / AE CC, open a project, and enable FastTracker Panel in Windows > Extensions > FastTracker Panel.

The Adobe CC FastTracker Panel can be installed on clients independent of the traditional FastTracker desktop client software.

## Backing up a FastTracker Database

The database and thumbnails folders should be backed-up regularly, as this information is not recoverable without re-indexing the catalogs.

- On the FastTracker server, navigate to C: and copy the PGData folder to the desired backup location. A best practice is to add a date to the name of the PGData backup.
- On the FastTracker server, navigate to C:\Program Files\Facilis\FastTracker\ and copy the thumbnails folder to the desired backup location. A best practice is to add a date to the name of the thumbnails backup.

## Restoring a FastTracker database

*NOTE: This process will disconnect any users logged-in to FastTracker.*

- On the FastTracker server, launch the FastTracker installer for the current version and click "Yes" when prompted to uninstall the existing FastTracker installation. Move on to the next step before continuing the FastTracker installation (do not click "Next" or "Cancel" when prompted to select components).
- If applicable, rename the existing PGData folder in C:
- Copy the PGData backup to C: and make sure it is named PGData.
- If applicable, rename the existing thumbnails folder in C:\Program Files\Facilis\FastTracker\
- Copy the thumbnails backup to C:\Program Files\Facilis\FastTracker\ and make sure it is named thumbnails.
- Continue the FastTracker installation, selecting "Server and client" when prompted to select components.
- Once installation completes the restored FastTracker database will be available in the FastTracker application.

## Resolved Issues

This section describes resolved FastTracker software issues.

- Users can no longer select a future date in the date range filter on the Search tab.
- Preview Clips will no longer generate for deleted records in certain scenarios.
- Deleting a FastTracker record now also deletes the associated Preview Clip (if applicable).

## Known Issues

This section describes known FastTracker software issues yet to be resolved.

- Records indexed from non-TerraBlock network volumes have different paths in Windows vs. macOS. This causes records to appear offline on macOS if indexed on Windows and vice versa.
- Cancelling thumbnail generation may take up to a minute to respond.
- In macOS, playing image sequences via FastTracker will only play the first image in the sequence.

For questions or comments on the product, please contact [support@facilis.com](mailto:support@facilis.com).